General Terms and Conditions (AGB)

1. Scope

1. These terms and conditions (T&C) apply to all contracts between **[Company Name, Legal Form, Address]** ("Seller") and **consumers (§13 BGB) and business customers (§14 BGB)** concluded via our online shop.

2. Deviating terms of the customer are not recognized unless explicitly agreed in writing.

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2. Contract Partners / B2C-B2B Notice

1. Consumers have a **statutory right of withdrawal** (see withdrawal policy).

2. Business customers conclude purchases **without a right of withdrawal**.

3. Differentiation occurs via **checkout selection: "I am acting as a business customer."**

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3. Conclusion of Contract

1. Products shown in the shop are **non-binding** offers.

2. A binding contract is concluded **only by our order confirmation or delivery**.

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4. Prices and Shipping Costs

1. All prices include **VAT** unless otherwise stated and exclude shipping costs.

2. Shipping costs are displayed clearly during checkout.

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5. Payment

1. Accepted payment methods: **PayPal, Credit Card, Prepayment, SEPA Direct Debit**.

2. Payment must be made **before delivery**.

3. Retention of title: Goods remain our property until full payment is received.

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6. Delivery / Shipping

1. Delivery **EU-wide**.

2. Delivery times are indicated in the shop; partial deliveries are allowed.

3. Risk passes to the customer **upon handover to the carrier**.

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7. Withdrawal / Returns

1. See **withdrawal policy** on the website.

2. Business customers do not have a right of withdrawal.

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8. Warranty / Liability

1. Statutory warranty rights apply.

2. Liability for **slight negligence** is excluded, unless it concerns injury to life, body, or health.

3. Standard deviations in electronics (color, size) do not constitute a claim.

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9. Data Protection

1. Our **Privacy Policy** applies.

2. Customer data is used solely for contract fulfillment.

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10. Final Provisions

1. German law applies, excluding the UN Sales Convention.

2. Place of jurisdiction: **[City]**, if the customer is a business.

3. If individual provisions are invalid, the remainder of the contract remains effective.